

Product alert notice

06/08/2025

Please be aware of a product alert on the following product.

Product code	Product name	Best before date or use by date	Batch code(s)
04823	Everyday Favourites French Dressing	Any stock with 76960 on the front label	Any stock with 76960 on the front label

Reason for the recall

We are issuing an alert as a small number of orders for 04823 have been fulfilled with a new formulation of the Everyday Favourites French Dressing that carries a new product code of 76960. The new formulation has different allergens (now contains Sulphites, does not contain Wheat).

There is nothing wrong with the product and it can be used, so long as you are aware of the new allergen information on the new formulation.

Photos



What to do next & FAQ:

If we have identified you as having purchased the affected product, you will be contacted by telephone and letter advising you of the alert.

If you have any affected stock, please check, and make note of the new allergens. You can use the product if you are able to however, if not, once you receive the letter, you simply complete the claim form and return to your delivering depot, who will arrange a credit.

I have served the product already, what do I do?

The product is labelled correctly however, should anyone that has been served this product have an allergy reaction, they should seek help from medical professionals.

I have used the product as an ingredient in a dish, do I now have to dispose of the whole dish and how do I claim for the waste of my dish?

If you have used this as an ingredient, so long as you are able to pass on the updated allergen information to your customers, it is okay to continue to sell. If you cannot use the stock now because of the change of allergens, you can email recall@bidfood.co.uk for an additional claim form to make a claim for the dish you have had to dispose of

I have the affected product, but I don't see there is anything wrong with it/I need to use it, can I just use the product?

Yes – the product is fine to use but please ensure you check and note the allergens on the label.

I have disposed of the product, but need to re-order stock/get a replacement product

If you use Bidfood Direct, please place a new order on the platform. If you use Telesales, please call your local Telesales team to arrange a new delivery

I need some additional help or information.

If you need help with regards to orders, pricing, delivery or collection – contact your local depot.

If you need help or advice related to the issue of the recall – email recall@bidfood.co.uk

If you need further help or advice, please email recall@bidfood.co.uk