Date: 25/04/2025

## **URGENT - PRODUCT RECALL IN PROGRESS**

At Bidfood we pride ourselves on the quality of our products; therefore when there is even the smallest cause for concern, we always act quickly. We are currently initiating a Product Recall for the following:

Product Name:	Everyday Favourites Butter Croissant
Bidfood Product Code:	01169
Pack Size:	2 x 35 ea
Best Before End:	FEB 2026
Batch Code:	L 536 KU 400082
Reason for Recall:	A small number of cases have been incorrectly packed with Almond croissants. This means there is a potential risk to anyone with an allergy or intolerance to almonds as almonds are not mentioned on the label

No other products are affected by this recall.

Customers/units identified as purchasing affected products will be instructed to destroy any remaining stock of the affected date codes and claim for a full refund from their supplying depot via a claim form which will be provided.

## Please note that not all of your customers/units may be affected.

Customers/units will be contacted by way of telephone and letter including claim form.

If you have any concerns or questions please email <a href="mailto:recall@bidfood.co.uk">recall@bidfood.co.uk</a>

I apologise for any inconvenience this has caused and hope you understand our concern for maintaining the highest possible standards.

Kind regards

Martin Grant Head of Technical Services

Version 5 17/08/2020