



Our wheels are still turning!

During what is an incredibly unsettling and challenging time, the team at Bidfood want to reassure our customers, our suppliers, our people and the general public, that we take the safety of the products we supply, our people and the people we engage with incredibly seriously.

In responding to the outbreak of Covid-19 across the globe, we're confident in our extensive range and supplier base that we're able to draw upon. As a business, we pride ourselves on our preparedness in the event of unexpected challenges to operations, and we've taken a number of steps to ensure that comprehensive plans are put in place to continue in our mission to deliver service excellence to our customers at this time.

Our plans include:

- Minimising disruption to product supply chain and availability and advising customers on product availability
- Employee travel, sickness and hygiene policy and guidance
- Advice to protect our customer facing staff e.g. drivers
- Operational continuity
- Resource planning
- Customer deliveries in the event of customer site quarantine
- Customer and supplier communications

We have put daily meetings in place as a business to keep as close to this ever-changing situation as possible. We will continue to communicate regularly and keep you up to date with any changes at Bidfood. Please do bear with us during this time of uncertainty, we are working hard to minimise impact and our wheels continue turning for all of our customers.

A big thank you from all of us for your continued patience, loyalty and support at this time.